



Why Choose Best of Home Care® Award-Winning Provider?

The Best of Home Care Award is meant to give you confidence in choosing a trusted home care provider for your loved one. Only providers with the most satisfied clients are given this award by Home Care Pulse.

Through the Best of Home Care Award, you can be reassured that you are receiving care from a provider who listens to their clients and has proven their dedication to excellence in home care. To find these agencies go to BestofHomeCare.com

To qualify for the Best of Home Care Award, providers must:

- Have Home Care Pulse conduct live random phone interviews with a percentage of their clients each month.
- Become Home Care Pulse Certified.
- Receive the HIGHEST OVERALL satisfaction scores from clients in categories such as compassion, work ethic, communication and training.

Best of Home Care award-winning providers appreciate their clients' feedback and are dedicated to providing the highest level of quality, professionalism and expertise in home care.

Look for providers who have been awarded the following:

Best of Home Care Provider of Choice

These providers are best-in-class for quality in home care. This recognition reassures you that your home care provider is dedicated to your satisfaction and will provide you with quality, trustworthy in-home care.

Best of Home Care Employer of Choice

These providers support and train their caregivers. Their caregiver satisfaction scores have earned them recognition as a top employer. This recognition gives you peace of mind, knowing your home care provider and your caregivers are dedicated to providing you the best in-home care possible.

Best of Home Care Leader in Excellence

The title of Leader in Excellence is awarded to the few providers, approximately the top five percent, who set the highest standard, receiving the highest client and caregiver satisfaction scores in all categories. This recognition shows you that your provider is one of the best in the nation.

What Does It Mean To Be A Home Care Pulse Certified-Trusted Provider?



Finding an in-home care provider for a loved one can be an emotional, stressful and confusing process. How do you find a provider who will give your loved one the best possible care?

We understand the difficulties you face when searching for a home care provider. A company called Home Care Pulse® works to make the process easier for you by eliminating the guesswork. We are proud to be known as a Home Care Pulse Certified – Trusted Provider.

As a Home Care Pulse Certified – Trusted Provider, we have a proven commitment to our clients' satisfaction. We contract with Home Care Pulse to gather and report feedback from our clients by conducting random live phone interviews with a percentage of our clients each month. Because they are an independent third-party company, they are able to collect honest and unbiased feedback, without outside influence.

Each of our clients, or their responsible party, is given the opportunity to rate our services on a scale of 1-10 in areas such as:

- Timeliness of caregivers.
- Services being provided as promised.
- Compassion of caregivers.
- Overall quality of care.

Our clients are also given the opportunity to provide feedback on areas where we excel as well as areas where we need to improve.

After Home Care Pulse conducts live phone interviews, we receive a report, informing us of their findings and showing us how our business rates compared to others in the home care industry.

Our goal is to provide the best home care possible, and you can feel reassured in knowing that we are a Home Care Pulse Certified – Trusted Provider.

Be Confident Choosing a Home Care Pulse Certified-Trusted Provider

Certified – Trusted Providers are committed to:

- Actively gathering important feedback from their clients each month.
- Using clients' feedback to help them provide excellent care.
- Giving you or your loved one the best in-home care possible.

Choose a Home Care Pulse Certified – Trusted Provider and feel confident that you are choosing the best provider for your loved one.

Please visit BestofHomeCare.com to learn more.

